



**Job Title:** GSOC Operator

**Location:** West Los Angeles

**Pay:** \$25-28 per hour

Security Industry Specialists, Inc. (SIS) is a leading boutique security services company that provides security services to some of the most influential Fortune 500 companies in the nation. We specialize in providing tailored security management solutions that are designed to meet each one of our client's individual needs.

### **General Statement of Job**

The GSOC Operator, under guidance of the GSOC Supervisor, is responsible for monitoring the safety and security of the corporation's (a Global 500 company) employees, facilities, and property worldwide. Using variety of tools that range from global access control and alarm monitoring system to various business intelligence sources, open source media, Internet, and in-house tools. The Operator is required to detect, analyze, and alert others regarding any adverse conditions to the corporation and its employees. These may range from extreme weather conditions, political instability, crime, terror, to technical failures.

### **Specific Duties and Responsibilities**

#### **Essential Job Functions**

- Assist company employees in all concerns that pertain to safety and security
- Conduct ongoing review of multiple systems and sources to detect potential risks
- Monitor travel safety and security of company's employees
- Investigate alarms and respond by sending patrol, or alerting Fire services or Police as needed
- Notify and coordinate corporate response by distribution of advisories and other communications
- Compile daily reports and incident reports
- Conduct in-depth risk analysis for locations or events
- Present complex risk scenarios to corporate managers upon request

#### **Additional Job Functions**

- Perform other related duties as required

### **Minimum Training and Qualifications**

- College degree preferred (Business/Political Science/ International Relations) or relevant experience (2+ years of experience as a SOC Operator); Law Enforcement or Military Experience.
- Strong Customer Service skills
- Conversant command of a second language to support Europe and or Asia.
- Excellent written and verbal communication skills
- Prior experience with research/analysis
- Ability to multi-task in a fast paced and demanding work environment
- Strong team player
- Comfortable with high-tech work environment, and constant learning of new tools and innovations
- Flexibility to work all shifts, and willingness to assist the team with overtime when needed
- Good working knowledge of Microsoft Office tools
- Self-motivated, curious, knowledgeable about news and current events

If you would like to apply to this position, send your resume immediately to [ngcajobs@ng.army.mil](mailto:ngcajobs@ng.army.mil) and state you are applying for this position, or you can call The Work for Warriors staff @ 916-854-4426.